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Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it control number. Application Number 09/672.435 **TRANSMITTAL** Filing Date September 28, 2000 **FORM** First Named Inventor Gerken et al. Art Unit 3627 (to be used for all correspondence after initial filing) **Examiner Name** James S. McClellan **Attorney Docket Number** RAL9-2000-0034US1 Total Number of Pages in This Submission **ENCLOSURES** (Check all that apply) After Allowance communication Fee Transmittal Form Drawing(s) to Technology Center (TC) Appeal Communication to Board Licensing-related Papers Fee Attached of Appeals and Interferences Appeal Communication to TC **√** Petition (Appeal Notice, Brief, Reply Brief) Amendment/Reply Petition to Convert to a Proprietary Information After Final **Provisional Application** Power of Attorney, Revocation Affidavits/declaration(s) Status Letter Change of Correspondence Address Other Enclosure(s) (please Terminal Disclaimer Extension of Time Request Identify below): Request for Refund **Express Abandonment Request** CD, Number of CD(s) Information Disclosure Statement RECEIVED Remarks Certified Copy of Priority Document(s) AUG 2 5 2004 Response to Missing Parts/ Incomplete Application GROUP 3600 Response to Missing Parts under 37 CFR 1.52 or 1.53

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Date August 16, 2004

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- 1 -

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Before the Examiner:

Gerken et al.

James S. McClellan

Serial No.: 09/672,435

Group Art Unit: 3627

Filed: September 28, 2000

IBM Corporation

Title: CUSTOMER CHECKOUT

P.O. Box 12915

ACCELERATOR

Dept. 9CCA, Bldg. 002

Research Triangle Park, NC 27709

REPLY UNDER 37 C.F.R. §1.116

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GROUP 3600

Dear Sir:

In response to the Office Action having a mailing date of May 18, 2004 (Paper No. 15), having a three-month shortened statutory period for response set to expire on August 18, 2004, please amend the Application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 15 of this paper.

CERTIFICATION UNDER 37 C.F.R. §1.8

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